

# WE'RE HIRING!



## IT Operations Analyst Trainee



We are seeking a motivated IT Operation Analyst Trainee to join our team. The ideal candidate will possess a foundational understanding of computer hardware, operating systems, networking, and security protocols, along with a strong interest in expanding their knowledge in IT operations. This role offers a unique opportunity to gain hands-on experience in a variety of IT domains, including system administration, cloud computing, and database management.

### Qualifications

- College Graduate (Any IT Related Course)
- Basic knowledge of computer hardware components and their functions.
- Familiarity with Windows and Linux operating systems, including installation and basic configuration.
- Understanding of basic networking concepts, including the OSI model, firewalls, and IP configuration.
- Awareness of cloud computing fundamentals, particularly with AWS or Azure.
- Scripting languages such as Bash, PowerShell, or Python.
- Basic understanding of security practices

### Responsibilities

- Assist in the installation, configuration, and maintenance of Windows and Linux operating systems.
- Perform basic computer hardware troubleshooting and maintenance.
- Support the setup and administration of Active Directory.
- Aid in the deployment and management of Docker containers and images.
- Help configure and manage network settings on both Windows and Linux systems.
- Participate in configuring and managing firewalls, antivirus software, and security protocols.
- Assist in the creation and management of EC2 instances and virtual machines in cloud environments.
- Support the installation, configuration, and maintenance of databases including Cassandra, MariaDB, and SOLR.
- Collaborate with senior IT staff to deploy applications on web and application servers.
- Contribute to the management of SSL certificates and load balancers.

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